**NSTAR Electric & Gas Corporation**  
**Automated Meter Reading-Based Dynamic Pricing**

**Project Description**  
NSTAR enabling residential dynamic pricing (time-of-use, critical peak rates, and rebates) and two-way direct load control by capturing Automated Meter Reading (AMR) data transmissions and communicating through existing customer-sited broadband connections in conjunction with home area networks. This will enable recording and transfer of interval consumption data to NSTAR via a two-way communications pathway that can also be used for sending load control signals, measuring demand response loads, and conducting event-specific impact evaluations. Customers can view their real-time energy consumption and costs through in-home displays and via a web portal. This approach has been validated in NSTAR’s Smart Grid test lab. The project demonstration includes approximately 2,700 residential customers in the Boston area. Data collection will span two summer (i.e., cooling) seasons and occur over a period of about 24 months.

**Goals/Objectives**
- Achieve peak load and energy reductions of at least 5 percent for the pilot
- Confirm the functionality of technologies for two-way communications
- Enable time-differentiated rates and two-way communications without replacing AMR infrastructure
- Integrate with legacy billing and back-office applications without significant modifications eliminating the need to invest in new customer information systems

**Key Milestones**
- Project “Soft Launch” for about an Initial 200 Residential Customers (Nov 2010)
- Complete Back-Office System Integration (May 2011)
- Equipment Installation Completion at Customer Residences (April 2012)
- End of Operations for Data Collection (December 2013)

**Benefits**
- Electric bills reduced by peak load reductions and load shifting to off-peak
- Electric grid reliability improved through peak load reductions
- Achieve much of AMI’s functionality without incurring AMR stranded costs

**CONTACTS**

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**PARTNERS**

Tendril Networks Inc  
Navigant Consulting, LLC

**PROJECT DURATION**
02/01/2010 – 03/31/2014

**BUDGET**
Total Project Value  
$4,677,989

DOE/Non-DOE Share  
$2,362,000/$2,515,989

**EQUIPMENT**
Smart thermostats  
In-home energy displays  
Internet gateway  
ERT Bridge

**DEMONSTRATION STATES**
Massachusetts

CID: OE0000292

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