

Take Control with **SmartView** Program Overview



Program #1 – In Home Display device:

- You'll receive a smart meter that will replace your old meter.
- You don't even need to be home when the new meter is installed.
- You'll receive a digital **energy monitor** to use in your home:
 - See your current energy costs throughout the month.
 - See an estimated monthly bill.

Note: This program is available to customers who live in a single, double, triplex or fourplex residence.

Program #2 – Web Portal:

- You'll receive a smart meter that will replace your old meter.
- You don't even need to be home when the new meter is installed.
- You will also have access to an **Entergy website** to see your energy usage.
 - See your current energy costs throughout the month.
 - See an estimated monthly bill.

Note: This program is available to customers who have access to a computer and the Internet.

Program #3 – Peak Time Rebate:

- You'll receive a smart meter that will replace your old meter.
- You don't even need to be home when the new meter is installed.
- You'll receive a digital **energy monitor** to use in your home:
 - See your current energy costs throughout the month.
 - See an estimated monthly bill
- Entergy will give you credits to your electric bill if you shift usage from high-demand daytime hours to lower-demand evening and early morning hours.

Note: This program is available to customers who live in a single, double, triplex or fourplex residence.

Program #4 – Smart Thermostat:

- You'll receive a smart meter that will replace your old meter.
- You don't even need to be home when the new meter is installed.
- You will also receive a **smart thermostat** connected to your AC. (You must be present for the thermostat to be installed.)
- During certain times of the day, Entergy will automatically cycle off thermostat for approximately twenty minutes, up to three times a day. Most people never notice this change, but this program can save you money at the end of the month on your bill.

Note: This program is available to customers who live in a single, double, triplex or fourplex residence and who have a good working central air conditioning unit.

Note: Limited restrictions may apply to all of these programs.

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Frequently Asked Questions



Why should I participate?

Using less power should result in lower electric bills. Plus, you will be doing your part to help the environment.

What will this cost me?

There are no additional costs to you for participating in this program and receiving the tools.

Will I lose benefits from other state or federal programs in which I am currently participating?

No, this will not interfere with any other programs.

Do you guarantee I'll have lower electric bills?

No, but if you take action based on the information you receive through your SmartView tools and use less electricity, you should experience lower bills.

How do I know if I qualify?

There are several programs available through the pilot. You need to be an Entergy New Orleans electric customer since Jan. 2010, complete and sign the enrollment application and meet the minimum household income requirements. Call 1-855-xxx-xxxx to speak to an Entergy representative and we will help you determine the program that is right for you.

Can I choose to get out of the program?

Yes. You can call Entergy if at any point you choose to stop participating in the program with no penalties.

